

ZSFG CHIEF OF STAFF REPORT
Presented to the JCC-ZSFG on April 24 2018
04/09/18 Leadership MEC and 04/19/18 Business MEC

ADMINISTRATIVE/LEAN MANAGEMENT/IMPROVEMENT WORK:

2018 Holly Smith Award Winners

The Lloyd Holly Smith Award for Exceptional Service to the UCSF School of Medicine was established to recognize exceptional career service that has resulted in broad and long-standing benefit to the School of Medicine. The award is named for Lloyd H.(Holly) Smith, Jr., whose 35 year career as Chair of Medicine and Associate Dean exemplified such an outstanding career. Dr. Marks noted that all 2018 Holly Smith Award recipients are providers/staff at ZSFG:

- Beth Harleman, MD, Associate Chair for Faculty Experience for the Department of Medicine and Associate Program Director at ZSFG hospital.
- Rebecca Hoh, RD – Dietitian for the HIV/AIDS Division at ZSFG, and SCOPE Program Director
- Ellen Laves, MD – Asst Clinical Professor, Pediatric Residency Site Director and Assc Medical Director of Urgent and Subspecialty Care at ZSFG’s Children’s Health Center.
- Alissa Perrucci, PhD, MPH – Counseling and Administrative Manager at ZSFG Women’s Center.

X-Matrix

Dr. Ehrlich presented the updated ZSFG Strategic Direction: 2018-2019, in efforts to ensure that MEC members are fully engaged in the development and implementation of plans that are strategic, tactical, and coordinated across people throughout the organization.

EHR Implementation

Dr. Pramanik and Dr. Marks provided updates on the Epic Project. The presentation started with a review of the Implementation Overview and TimeLine, Direction Setting Purpose and Goals, and Epic Foundation. Presentation highlights include:

- Epic Contract was signed in December 2017
- Direction Setting sessions have started, April 3-5 LHH. Attendance for each of the sessions was tracked to ensure SME attendance for key roles at Direction Setting.
- There will be a total of 240 Sessions with over 500 Subject Matter Experts (SMEs), 350 from ZSFG campus.
- Review of Direction Setting Purpose and Goals
- Overview of EPIC Foundation

Members who attended the sessions expressed appreciation of the well-resourced, organized and thoughtful go-live process conducted by EPIC. Coming up are Direction Settings 2 on April 17-19, and Direction Setting 3 on May 8-10. Dr. Marks and Dr. Pramanik will continue to work on ensuring SMEs attendance in the forthcoming sessions. The presentation also indicated the dates for the Build/Adoption Kickoff (June 4), Adoption Setting Sessions (July 17-19, Aug 14-16, Sept 25-27) and the Workflow Gap Closure (Apr 12 to May 2019). Go-live date is 08/03/2019.

CLINICAL SERVICE REPORT: None